



TurnKey

CORRECTIONS

Commissary **Communications** Kitchens

TurnKeyCorrections.com

ABOUT OUR COMPANY

TurnKey Corrections and Kimble's Correctional Services support jails in over 20 states with 18,000 inmates and growing. TKC is vertically integrated, meaning we own all aspects of our business from technology to kiosk design. The only true one-stop-shop for technology to supplies, TKC and Kimble's will work with your jail to customize the perfect solution for your facility. TKC is based in the St. Croix River Valley, outside St. Paul, MN with satellite warehouses spread throughout the U.S.



TurnKey Corrections gives your facility a custom solution to meet your philosophies and practices.

Founded: 1997(TKC), 1990(Kimble's), 2019(Skillet)

Ownership: 100% Family Owned

Headquarters: River Falls, WI

Satellite Warehouses:

Fargo, ND
Gallatin, MT
Kansas City, MO,
LaGrange, GA
Concord, NC

Key Products: Commissary, Vending, Video Visitation, Email & SMS, PictureMail, TKC Telecom, Paperless Kites, Music/MP3, Accounting Software, Lobby Kiosk, Jail Supplies, Hand-held Devices.

Support Practices: A direct connection to your Regional Sales Manager, On-Demand Training, and Customer Service Team!

“Working with TurnKey has proven to be effortless, as we are treated more like family than a customer. TurnKey's customer service is second to none. I know that a solution to any problem I am having is only one phone call away.”

- Lt. Chris Stephan, Iowa County, IA

VIDEO VISIT, EMAIL, TEXTING, & PHONE

We saw our partners struggling with multiple contracts for each individual service. Communications became a major shift for us, in our quest to become a one-stop-shop for jail services.



EMAIL

We help facilities to construct just the right set up for their location. You are not stuck with a one-size fits all solution, but what's perfect for your location and staff.



TEXTING

Texting is now a societal norm. Why not allow your clients to connect to their family and friends in the way they normally would?



PHONE

Through our company, TKC Telecom making and taking calls, to phone call Biometrics we make it simple for your facility to have the features you need within a simple contract.



VIDEO VISIT

Video calls are quickly becoming a cultural norm. Our software aims to help your facility offer this communication model, keep records, and keep bad behavior at bay.



"Handhelds are changing the face of corrections. There will be a day, where a handheld is standard issue for an inmate at booking."

Sheriff Paul Laney, RET



WHAT WE DO

At TurnKey Corrections our goal for you is an all-in-one company ala carte experience. We want you to have the features that you need and the ability to add and adjust as you need or your needs change.

◆ Email and text messaging is quickly becoming a leading form of communication in every day life, it's not hard to believe the immense growth of these communication avenues among the incarcerated population.

◆ Internal messaging is just as important to us and to you. Requests, grievances, etc. and managing that information without paper is key. We've spent a lot of time working with our partner facilities to develop our grievance system, we'd love to show you it!

◆ Video visitation has vastly expanded over the years. If 2020 taught us anything that this form of communication can be crucial.

◆ Telecom is a major part of every day life for your facility. We've developed our own separate telecom company with the same every day principles. Innovation in every arena is important and we've patented the process for outgoing and incoming VOIP calls (voice over Internet protocol), but again we supply the opportunity to turn on and off features as you see fit.

Check out our website at TurnKeyCorrections.com

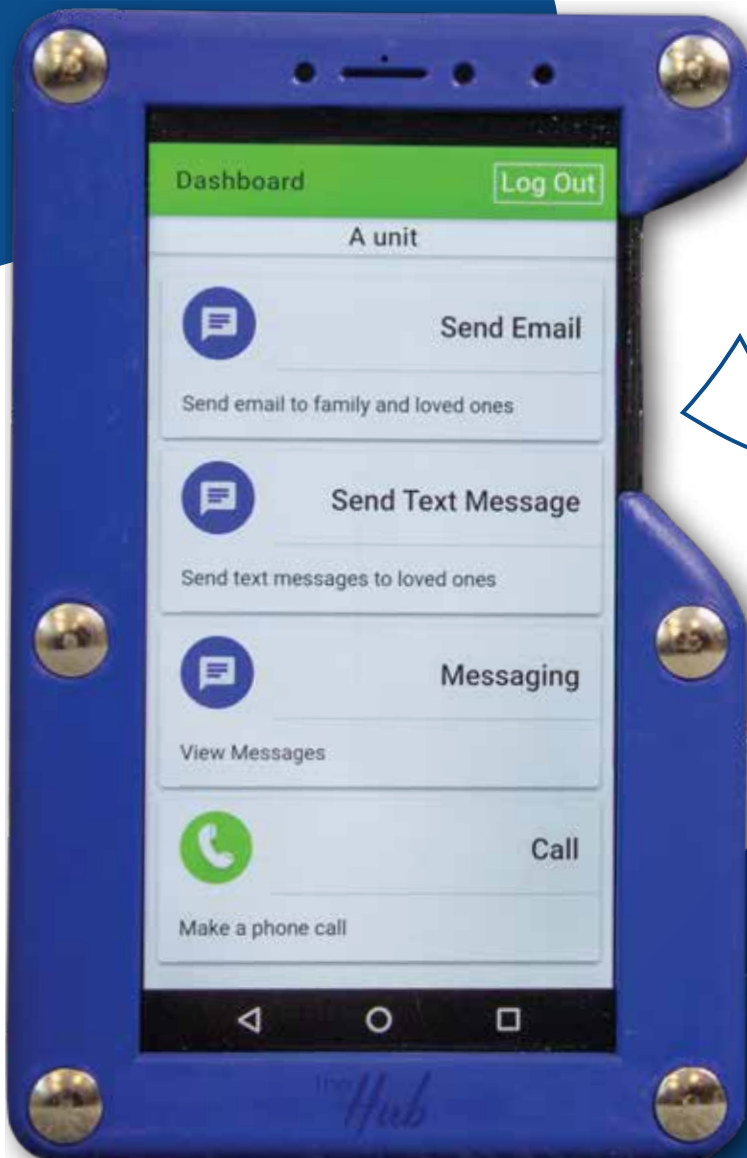


MY CONNECTION HUB

Ease of use is important

An often overlooked part of adding devices to a jail is how they will be set up and maintained. With the new trend moving toward handheld devices, charging individual devices can quickly become an overwhelming experience for jail staff. Like our other service, TKC takes pride in creating safe and effective ways for jails to access and use our products. The Hub® charging dock will make device check in/out and charging a breeze for your staff.

A kiosk
in every
hand!



The
Hub



FEATURES:

- Text
- Email
- Phone Calls
(incoming & outgoing options)
- Video Visitation
- Jail Selected Resources
(such as PREA)
- Requests
- MP3 Player
- Canteen
- Inmate Transaction History
- Ability for Inmate to Change Pin

Actual Size

THIS SYSTEM WORKS FOR YOU!



INMATE EMAIL

This feature allows for greater jail security while turning a significant expense into a reliable revenue source.

- All emails are stored for an extended period of time.
- You can review email or pass them straight to your clients.
- Emails can be scored and flagged for inappropriate words.
- Clients can originate or reply.
- Reduction of staff time handling phone calls, mail, etc.

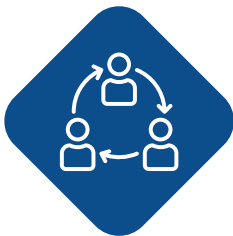


TEXTING/PICTUREMAIL

- All texts/photos are stored for an extended period of time.
- Texts can be scored and flagged for inappropriate words.
- PictureMail allows outside individuals to send images to their incarcerated connections.



INTERNAL MESSAGING



VIDEO VISITATION

- On & Off-site visitation options
- TKC monitors video visitation daily but shouldn't be your only line of defense!
- Facilities are able to watch, listen, stop, and restrict visits
- Real-time notifications of inmate visits to law enforcement
- Fully recorded with the ability to watch and download real-time or post-visit
- Web-based provides better reliability and easier service
 - Exportable and admissible in a court of law
- Requires a strong Internet connection to work effectively. We can help you determine what your capabilities are!



TKC INSIGHT

TKC Insight is an add-on we offer through TKC Telecom. It offers vast and powerful investigative tools.

- Voice Biometrics and Mapping
 - Translations opportunities
 - Improved sound quality
- Distinguish between the client and the non-client
- Use voice biometrics to virtually eliminate PIN sharing.



TKC TELECOM

TKC Telecom, LLC., was born of a desire to make a better, simpler product for our partners in commissary software.

- Flat rate charging, what you charge your clients is up to you up to the FCC limits
- Incoming/Outgoing calls
 - Quick Search
- Intuitive web-based system for easy 24/7 access
- Use voice biometrics to virtually eliminate PIN sharing.

**Requires a separate contract*



"The Users' Conference is about networking and communication. These conferences give the agencies a chance to talk and brainstorm with each other, and then convey their wishes directly to TKC developers. It's an excellent way to be a part of a company that has a vested interest in what it's customers think and want."

Corporal Damion Giles
Dakota County Sheriff's Office

AUTOMATED MESSAGING AND REQUESTS

Provide your jail a “green” approach to inter-facility communication. Our industry-leading software streamlines all of your previous paper documents into one automated system.

- Ability to customize all internal messages, medical requests, grievances forms, etc.
- Your staff can respond directly to inmates to set up automatic replies
- Maintain all communication records
- Route requests directly to the appropriate correctional staff
- Customizable booking process including PREA acknowledgment
- Post information for inmates on the kiosk
- Video messages
- PDF documents - jail handbook, policies, updates
- Message of the day
- Class sign-ups: such as substance abuse support, anger management, parenting, etc.

MAIL SCAN



- Communication doesn't just stop at electronic communication. Ask our team about Mail Scan!
- Scan mail and send it directly to the inmate's email inbox
- Provide a more secure and controlled environment for staff and inmates
- Reduce Contraband coming into your facility

TKC TELECOM

Our customers tell us that their phone service is too complicated. Pricing structure and contracts are too complex, and they get complaints about inmate's family and friends receiving poor customer service.

At TurnKey Corrections, we first transformed inmate commissary service, now we aim to revolutionize correctional phone services. We're proud to introduce,
TKC Telecom, LLC.

INTUITIVE DESIGN

Designed to be as simple and intuitive as possible. Quick downloads, one-touch commands, and still robust enough for you to get the job done quickly.

EASY TO USE

Our investigative tools are design to be as simple and as easy to use as possible, because time matters. Especially yours.

24/7 ACCESS

Access information from anywhere with an Internet connection! In your office, your home, your car, when you're out to lunch - wherever and whenever you need.

*Separate contract required.

Rates as low as:

\$0.12/Minute
U.S. & Canada

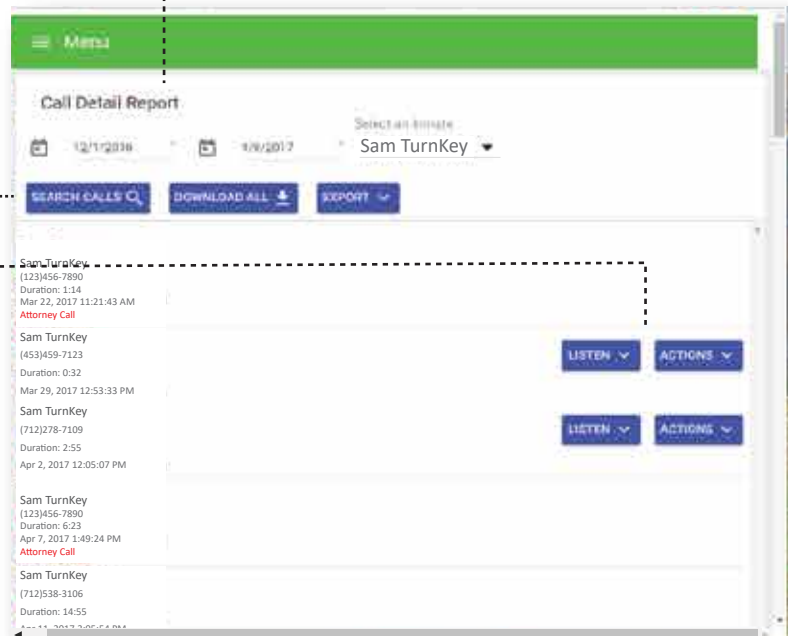
\$0.12/Minute
All Other Countries

Grow your revenue,
choose your own rate!

At this low rate, you have the ability to grow your revenue at a rate of your choice, up to the FCC-regulated limits. This patented system is the only inmate phone service that allows incoming calls direct to the inmate.

QUICK SEARCH

A quick search that is truly quick! All the information at your fingertips.



EVERYTHING YOU NEED

Simple.

Investigative Tools

with an intuitive, easy-to-use web interface

- Search by Inmate/Date/Phone Number
- Download, Stream or Listen live
- 24/7 Access on any Internet capable device
- Set notifications by Inmate or Phone Number
- Export calls into .zip or .wav files for easy transfer
- Add electronic notes directly to calls
- Stay organized with investigative folders

Jail staff can:

- Blacklist inmates, housing units, or phone numbers
- Stop the system with one click
- Monitor usage data with real-time reports
- Limit call length & schedule times
- Allow or Disable incoming calls
- Rely on kiosks and website for the sale of phone time



Need More?

We've got that too.

Get to know ... TKC Insight®, our add-on investigative phone analytics system, available from TKC Telecom for those locations that want the most detail and information possible.

What does TKC InSight do?

Works with your existing TKC Telecom system

Improves Sound Quality

Know who your inmates are talking to in seconds with Call Mapping

Speaker Identification for Inmates and NON-Inmates

Identify Pin Impostors

Reports/Graphs with user defined ranges

Translation to Transcription tools allow you to decipher over 50 languages

TKC INSIGHT®



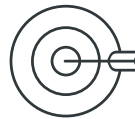
SPEAKER IDENTIFICATION

Continuous voice identification - provides your investigators not only verification of whom is speaking, but also the identity of the inmate(s).



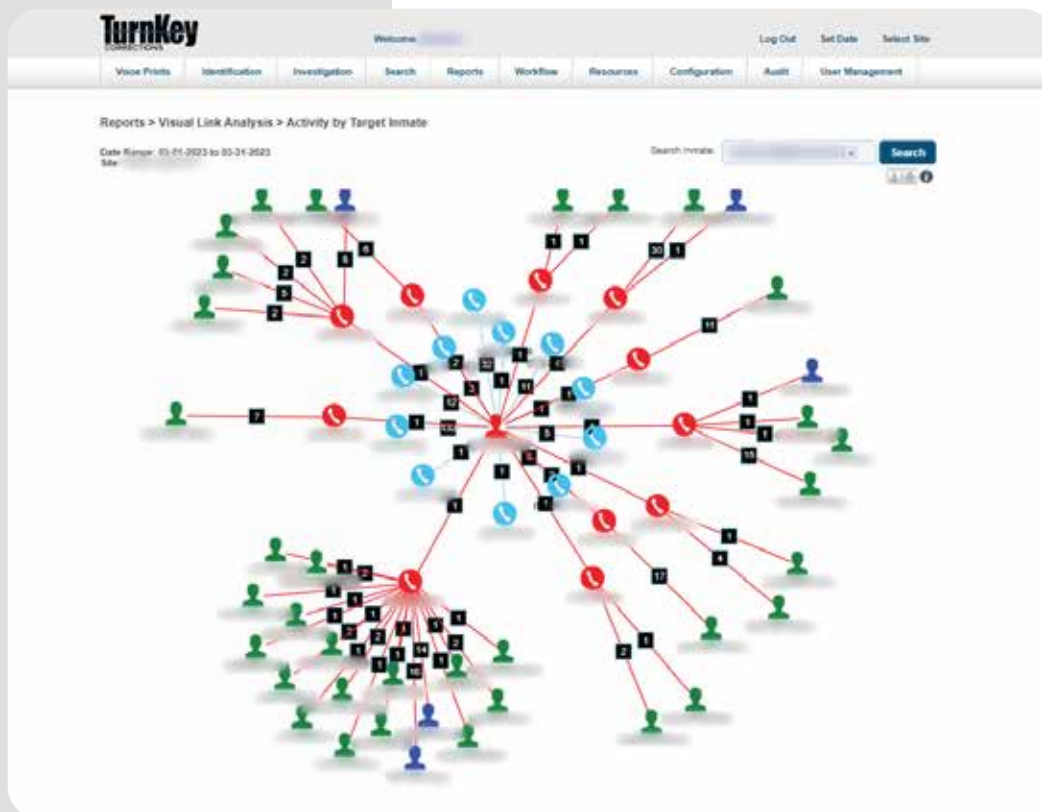
CREATE VOICE PRINTS ON REQUEST

Prints are automatically created and continuously improved, delivering the highest possible accuracy. Prints can also be searched through historical calls, allowing investigators to listen to and extract potential intelligence.



IDENTIFY PIN IMPOSTERS

Identify PIN sharing, as well as the identity of PIN thieves. In the event that the system cannot positively identify an impostor, the system will still alert that the speak was not the owner of the PIN.



MEET OUR TEAM

Supporting jails in over 20 states, TurnKey Corrections is a true one-stop-shop for technology to supplies. We will work with your jail to customize the perfect solution for your facility. A family-owned business, focused and committed to corrections technology.

Andy comes to the TurnKey Corrections team bringing 19 years of Corrections experience with the last 10 being a Jail Administrator, all for the Wayne County, IN Sheriff's Office. With years of Jail command experience, Andy understands each Sheriff, Jail Administrator, and facility needs are different. Servicing Indiana, Ohio, and Michigan, Andy is motivated to help streamline and improve your facility operations.

Andy can be contacted at:

AndrewA@TKC32M.com



Katie has 15 years of law enforcement experience including corrections, patrol, civil process division, and school resource officer work. She is a licensed officer part-time with the Cass County Sheriff's Office in Fargo, ND where she lives (and freezes during the Winter) with her family.

Katie can be contacted at:

KatieV@TKC32M.com
701.367.5740

Jason is a former Jail Administrator from Missouri, with his ten plus years of experience in law enforcement and the jail world, he possesses firsthand knowledge of the need for quality services in your facility. Building relationships is the foundation of his approach to his professional and personal life, with a focus on being there for you and your staff as they carry out their daily duties.

Jason can be contacted at:

JasonL@TKC32M.com
715.629.9178



Brian has 23 years of experience in the field of corrections, most of those with Pottawattamie County, Iowa. As a former Manager of Administration on the customer side, Brian brings his customers extensive experience transitioning their jail to new service providers and maximizing their potential to the team.

Brian can be contacted at:

BrianS@TKC32M.com
715.318.9123

Rob brings over 10 years of experience working in jails to the team! Rob serves as the VP of Sales, managing the team. Rob is excited to begin working with you today and help you meet the needs of your facility. As a former user and firm believer in our solutions, Rob is ready to help you start your journey with TurnKey Corrections.

Rob can be contacted at:

RobM@TKC32M.com
715.954.4087



Tom is the President of TKC. That may make him sound like he's not very available, but that would be wrong. With more than two decades of experience running a jail and now years of running operations for TKC, Tom is the right guy for the job! Tom works relentlessly to ensure that our jails get the very best products and services we can provide.

Tom can be contacted at:

TomG@TKC32M.com

UNLOCK YOUR FACILITY'S POTENTIAL



Check out our other services!

**COMMISSARY
& VENDING**

SKILLET KITCHEN



**SIMPLE SOLUTIONS
SIMPLE CONTRACTS
INCREASED REVENUE**

TurnKey Corrections gives your facility a custom solution that meets your philosophies and practices. TKC can provide your facility with solutions that impact all facets of your jail operations. Got a problem? We have your solution.

A FAMILY OF BRANDS



TKC TELECOM

CONTACT US :



3329 Casey St.
River Falls, WI 54022



TurnKeyCorrections.com



715-636-0411