



# TurnKey

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## CORRECTIONS

**Commissary**   Communications   Kitchens

[TurnKeyCorrections.com](http://TurnKeyCorrections.com)

# ABOUT OUR COMPANY

TurnKey Corrections and Kimble's Correctional Services support jails in over 20 states with 18,000 inmates and growing. TKC is vertically integrated, meaning we own all aspects of our business from technology to kiosk design. The only true one-stop-shop for technology to supplies, TKC and Kimble's will work with your jail to customize the perfect solution for your facility. TKC is based in the St. Croix River Valley, outside St. Paul, MN with satellite warehouses spread throughout the U.S.

## TurnKey Corrections gives your facility a custom solution to meet your philosophies and practices.

**Founded:** 1997(TKC), 1990(Kimble's), 2019(Skillet)

**Ownership:** 100% Family Owned

**Headquarters:** River Falls, WI

**Satellite Warehouses:**

Fargo, ND  
Gallatin, MT  
Kansas City, MO,  
LaGrange, GA  
Concord, NC

**Key Products:** Commissary, Vending, Video Visitation, Email & SMS, PictureMail, TKC Telecom, Paperless Kites, Music/MP3, Accounting Software, Lobby Kiosk, Jail Supplies, Hand-held Devices.

**Support Practices:** A direct connection to your Regional Sales Manager, On-Demand Training, and Customer Service Team!

“Working with TurnKey has proven to be effortless, as we are treated more like family than a customer. TurnKey's customer service is second to none. I know that a solution to any problem I am having is only one phone call away.”

- Lt. Chris Stephan, Iowa County, IA

# COMMISSARY & VENDING

Commissary and Vending are pillars of our company's development. We've pushed the boundaries and added concepts for over 20 years.

01

## COMMISSARY

We help facilities to construct just the right set up for their location. You are not stuck with a one-size fits all solution, but what's perfect for your location and staff.

02

## VENDING

Vending is where we started, but over the years we've changed the game. Get to know our "smarter way to vend" with The Vending Hub!

03

## JAIL MARKETS

Don't forget about your staff. Ask us about how we can help you get a jail market set up in your facility to keep your staff on-site and from going hungry!



“

*Since moving to TurnKeyCorrections our inmate accounting has been more streamlined. The TurnKey team are professional, wanting to help you.”*

Cpt. Derek Woods  
Jail Administrator  
Riley County Police Department







# WHAT WE DO

We pride ourselves on technique and technology as an industry leader in commissary services. Our practices minimize damaged and missing items. This unique software works hard to eliminate missing and out of stock items, and we're excited to say we are closer and closer to zero every day.

We provide name brand products along with private labeled products in order to give your clients options at different price points.

Customizable delivery options from one to two days per week, we're flexible and work to meet your needs from delivery schedule to packaging!

All orders are placed with ZERO staff involvement. Staff have the ability to restrict access and set limits by dollar amount and/or quantity available at any time.

You clients order all commissary offering directly on the kiosks or Hub® devices, located in the housing units. Privileges can be revoked at any time by staff as you require.



# THIS SYSTEM WORKS FOR YOU!



## WEB-BASED

Completely web-based software gives your staff the flexibility and convenience of access from any device!

Access can be limited by permissions and groups, and our event log keeps you in the know of who, when & where for every login including IP addresses. You'll always know who is accessing what, where they are, and when they are on our system.



## FACIAL RECOGNITION

In trying to address the issue of shared pins we pivoted our system to use facial recognition, little did we know we were solving more than just the one issue. Now jail staff and family and friends can verify by photo that the person they are interacting with via our software is the right person!



## BASIC JAIL TERMINOLOGY

We're here to help you. We work hard to engrain our staff into your culture, and make sure that our software uses "jail terminology" throughout so that you never have to question.



## CLOSE ACCOUNT PROCESS

Our automated account closing process will seamlessly walk your staff through canceling open canteen orders, canceling on-site orders, canceling skillet direct orders, closing integrated phone accounts, moving all funds back to the client's trust account. From there staff will be able to apply any final site charges, and then process a withdrawal of funds.



## AUTOMATED REFUNDS

A major issue industry-wide with commissary/canteen services is supply chain. Out of stock items have become an epidemic in the last few years. We're working to solve this! Our site setting feature does automatic refunds for all out of stock items during the picking process and alerts the client of the refund, virtually eliminating the need for staff involvement!



## CUSTOM MENUS & DISCIPLINE

We develop custom menus for each facility. We work with you to ensure you have all the categories you need from diabetic, kosher, indigent, to even keto! Clients only see what they are allowed to see and purchase.

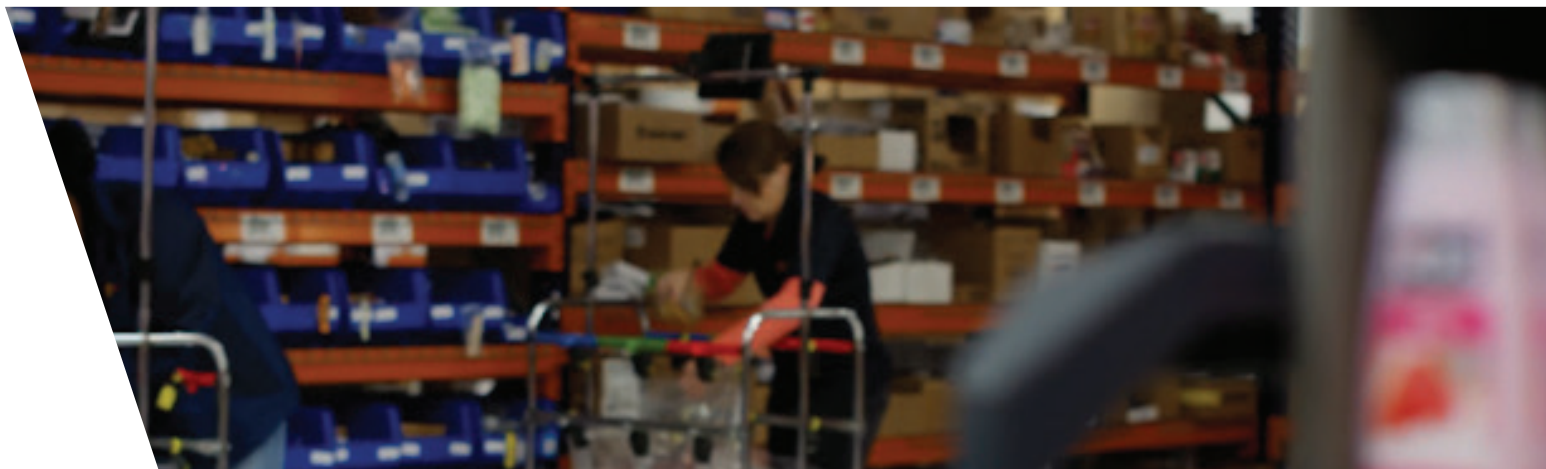
Everything you give a client access to, you can take away with the click of a button. We've developed our discipline function to allow staff to set start and end dates for each discipline including notes for transparency.



*"The Users' Conference is about networking and communication. These conferences give the agencies a chance to talk and brainstorm with each other, and then convey their wishes directly to TKC developers. It's an excellent way to be a part of a company that has a vested interest in what it's customers think and want."*

Corporal Damion Giles  
Dakota County Sheriff's Office





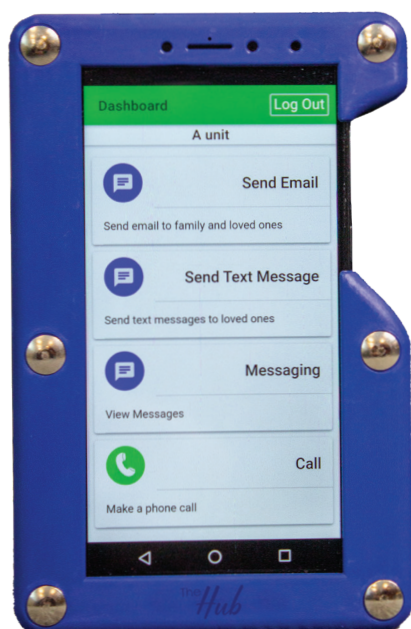
# A SMARTER WAY TO VEND

Introducing the future of inmate vending - our innovative Hub-based, Vending Hub!  
Say goodbye to Smart Cards, and hello to a convenient, hassle-free way to purchase your favorite snacks and drinks.

Our Vending Hubs are equipped with a simple and user-friendly interface that allows clients to use their existing account balance to make purchases. No need to worry about managing inmate smart cards - clients simply load funds onto their trust account and they're ready to go!

With Vending Hub machines, clients can enjoy a wide variety of snacks and beverages; all conveniently located in vending machines easily controlled by jail staff. Whether you want to restrict products per individual, daily limits, dietary restrictions, disciplinary actions, or time frames, the Vending Hub allows access to products with real-time inventory management. It's the perfect solution for your correctional snacking needs.

Upgrade your vending experience today and try our Vending Hub.  
With easy-to-use technology and a wide variety of options, you'll wonder how you ever operated without them!



“The *Hub*”

## MY CONNECTION HUB®

A kiosk in your hands ...

The Hub® takes your kiosk and multiplies it throughout your facility.  
By increasing the points of contact available to inmates we increase:

- accessibility
- service utilization
- benefits of communication
- order from vending hub
- access to games/movies/education
- turn services on & off at your discretion

# MEET OUR TEAM

Supporting jails in over 20 states, TurnKey Corrections is a true one-stop-shop for technology to supplies. We will work with your jail to customize the perfect solution for your facility. A family-owned business, focused and committed to corrections technology.



Katie has 15 years of law enforcement experience including corrections, patrol, civil process division, and school resource officer work. She is a licensed officer part-time with the Cass County Sheriff's Office in Fargo, ND where she lives (and freezes during the Winter) with her family.

Katie can be contacted at:

KatieV@TKC32M.com  
701.367.5740



Jason is a former Jail Administrator from Missouri, with his ten plus years of experience in law enforcement and the jail world, he possesses firsthand knowledge of the need for quality services in your facility. Building relationships is the foundation of his approach to his professional and personal life, with a focus on being there for you and your staff as they carry out their daily duties.

Jason can be contacted at:

JasonL@TKC32M.com  
715.629.9178



Brian has 23 years of experience in the field of corrections, most of those with Pottawattamie County, Iowa. As a former Manager of Administration on the customer side, Brian brings his customers extensive experience transitioning their jail to new service providers and maximizing their potential to the team.

Brian can be contacted at:

BrianS@TKC32M.com  
715.318.9123



Rob brings over 10 years of experience working in jails to the team! Rob serves as the VP of Sales, managing the team. Rob is excited to begin working with you today and help you meet the needs of your facility. As a former user and firm believer in our solutions, Rob is ready to help you start your journey with TurnKey Corrections.

Rob can be contacted at:

RobM@TKC32M.com  
715.954.4087



Sara is our Western States Territory Manager. Sara may be newer to our team, but she's no stranger to the law enforcement industry. Get to know Sara if you are in the states of Montana, Utah, Washington, Oregon or Idaho!

Sara can be contacted at:

SaraS@TKC32M.com  
715.318.0665



Riley started with TurnKey as a intern through our program. Riley has shown an affinity for sales and works hard to understand the products he's representing. You can count on Riley to ensure that he is getting you the best answers from the best people.

Riley can be contacted at:

RileyG@TKC32M.com  
715.954.4087



Keith is our Great Lake Regional Sales Manager. Keith is a former Corrections Lieutenant with 25 years experience from Oneida county, Wisconsin; and knows what it takes to run a jail in the Northwoods. Get to know Keith in Wisconsin and in the UP.

Keith can be contacted at:

KeithF@TKC32M.com  
715.760.9815



# UNLOCK YOUR FACILITY'S POTENTIAL

Check out our other services!

**COMMUNICATIONS  
& TELECOM**

**SKILLET KITCHEN**



SIMPLE SOLUTIONS  
INCREASED REVENUE  
SIMPLE CONTRACTS

TurnKey Corrections gives your facility a custom solution that meets your philosophies and practices. TKC can provide your facility with solutions that impact all facets of your jail operations. Got a problem? We have your solution.

A FAMILY OF BRANDS

**TurnKey**  
CORRECTIONS

*Kimble's*  
CORRECTIONS



**CONTACT US :**



3329 Casey St.  
River Falls, WI 54022



TurnKeyCorrections.com



715-636-0411